## Dr. Laura Pickett

## **Dermatology**

145 Station Street, Suite 205 Belleville, ON K8N 2S9 P: 613-771-1910 F: 613-707-0470

## Office Policies

## Welcome to our office!

Dermatology services are underserviced in Belleville and the surrounding areas. For your benefit, and those of other patients, we hope that you can help our clinic run smoothly and reduce wait times. In order to do this, we would appreciate your assistance with the following:

- You have been referred by your doctor for a specific skin problem. We respectfully request that you focus the visit on this concern.
- **O** We can only follow patients who have a serious skin condition, such as melanoma, or those needing ongoing medication monitoring. All other patients will be discharged back to the care of their family doctor/nurse practitioner with our recommendations.
- Your doctor/nurse practitioner will remain your primary health care provider, even for your skin. If you have new concerns, please contact them for an assessment. If they feel you require care by a specialist, they will request an appointment and send us the information we need.
- **O** We offer a wide range of services including those covered by OHIP and those that are not. Removal of benign (non-cancerous) lesions such as seborrheic keratosis, skin tags, and harmless moles are not covered by OHIP. For more information, please ask the receptionist or the doctor.
- All <u>no-show</u> appointments and <u>cancellations under 48 hours</u> will be subject to a <u>charge of \$80</u>. If you are unable to attend please notify us as soon as possible so that the appointment can be given to someone else. This helps us shorten our wait times.
- A valid health card must be presented at every visit or a charge will apply.
- As this is a teaching office, you may be assessed by a team of nurses, medical students, or training physicians in addition to Dr. Laura Pickett.

Thank you for your cooperation.